



#### **Client Services Offices**

Monday — Friday, 9:00 a.m. to 4:00 p.m. (Financial assistance starts at 8:30 a.m.) Open Thursday until 6:00 p.m.

#### **Donation Drop-Off Area**

Monday - Saturday, 9:00 a.m. to 4:00 p.m.

The Shops at The Caring Place
Monday – Saturday, 9:00 a.m. to 4:00 p.m.
Open until 7:00 p.m. on Thursday



Our courtesy truck will pick up your larger item donations to be sold in our thrift store. To schedule a pick-up, please call our donation line at 512-943-0711 and leave a message for our Donations Coordinator. Your call will be returned within 24 hours. Please allow at least one week of advance notice when you call to schedule your pick-up.

2000 Railroad Avenue • P.O. Box 1215 • Georgetown, Texas 78627 • 512-943-0700 • Fax 512-943-0740 • www.caringplacetx.org

# 2015 REPORT TO THE COMMUNITY www.caringplacetx.org



The Caring Place

Caring Place

Doing great things together.







Dear Neighbors,

I am reminded as I look at all that we accomplished last year that great successes are always underpinned by hard work, determination

and a will to make a difference. This tenet is especially true for those involved in serving our community. Whether you are a long-time friend of The Caring Place or a recent supporter, this Annual Report reflects the work that you enabled us to achieve in 2015. I am deeply grateful that your support helped us to serve over 5,444 people with a variety of crisis needs such as food, clothing and shelter this past year.

Every donation of food, household items, money and volunteer time makes a difference. On that note, we are especially thankful for the food you helped us collect during our Hunger Free Holidays Food Drive from October 1 through December 31, 2015. You donated 200,279 pounds of food, 16,000 pounds more than the previous year! If you could see the smiling faces of people as they come through our Food Pantry, you'd know that you are truly making a difference.

We are also grateful for the community organizations who are partnering with The Caring Place to offer additional services to our clients including transportation and behavioral health services. Access to service is critical and can make the difference between someone in crisis receiving help or not. Providing partner services at our Annex location increases the chance that families receive a holistic approach to meeting their critical needs.

As the number of people who seek help from us continues to mirror the population growth in Williamson County, we know that we can only meet that need with your continued help. Thank you in advance for standing with us as we work with determination to serve even more people who need our help. Together, we will make a difference to our neighbors by meeting their most basic human needs.

Barry Haag President, Board of Directors 2015-2016

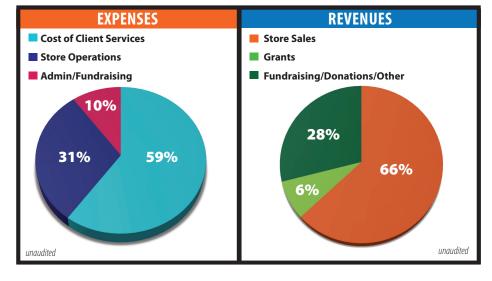


## **Year in Review**

Many exciting things happened last year at The Caring Place. We created a Client Services focus group that is helping us identify ways to enhance services for clients including reducing the wait time. We began a formalized training program for volunteers in Client Services and throughout the organization. The Shops at The Caring Place had a cheery make-over and exceeded sales by 5% over the prior year. The Caring Place also developed partnerships in 2015 with Samaritan Center and STARRY to provide our clients with individual and family counseling. Also, partnerships with organizations such as Opportunities for Williamson & Burnet Counties, Workers2Work, Goodwill and United Way of Williamson County and others allow us to provide additional services to The Caring Place clients. We will continue to seek other partnerships that provide needed services to people in crisis.

# **Who We Serve**

We assist residents of Georgetown, Andice, Bartlett, Florence, Granger, Jarrell, Jonah, Schwertner, Walburg, Weir, and the portion of Hutto that lies within the Georgetown Independent School District.



# **How You Helped in 2015**

Through the generous support of our community, we:

\$377,527	\$251,517	\$53,504
Assisted 2,449 people with Rent/Mortgage	Helped 3,489 people pay their utility bills	Purchased food for our Food Pantry (numbers served below)
\$18,874	\$43,551	\$27,143
Facilitated Emergency Transportation for 907 people	Provided 658 people with resources for Medical Assistance	Provided 1,809 Coats for Kids (includes 374 donated coats)
\$15,097	\$26,997	<b>SOAR</b> \$18,714
Provided Special Services or Shelter for	Aided 2,922 people by providing HEB Holiday	Helped 8 clients with self- sufficiency services (SOAR)

**Total Cost of Direct Financial Support to Clients** 

79 individuals

\$832,924

and hosted 391 classes/

activities for 6,392 people

# We are also thankful for the non-financial support we were able to provide because of your generous donations:

Meal Cards

**601,685** pounds of food from our Food Pantry provided to **17,191 individuals** \$687,640

Provided clothing and housewares helping **3,533 people** 

\$142,940

**504** Fans provided through Family Eldercare Fan Drive comforting **642 seniors** 

**202,121** pounds of fresh produce impacting **19,588 people** through Fresh Food For Families

**404 Seniors** received supplemental groceries once a month through our HOPE Program (*Healthy Options Program for the Elderly*) totaling **36,282** pounds

**74,589 pounds** of bread and other baked goods distributed through Our Daily Bread

\*Value of Non-Financial Support

\$830,580

**Total Resources Provided** 

\$1,663,504



## The Important Role of Our Volunteers

In 2015, our 480 talented and committed volunteers gave a total of 51,794 hours of service to The Caring Place. This is equivalent to 25 full-time employees, valued at \$1,194,887. In addition, community service volunteers provided a total of 8,325 hours which is equivalent to an additional 4 employees. Moreover, many groups from various schools, churches, organizations and businesses in Williamson County donated their time and talent to help The Caring Place.

In 2015, our volunteers, Frank Espinoza, Cathy Lippiatt, Lorraine Uhrig, Gene Miller (posthumously), Leslie Zalles and the Shoes and Accessories Team were honored with The Caring Heart Award, recognizing outstanding contributions made in 2014. Joyce Gleason, Ceil Kottmer and George Ury were awarded the 2014 Doris Krohmer Memorial Volunteer Service Award for extraordinary service and dedication. The 2015 volunteer awards will be announced mid-2016.

Volunteer recruitment continues in 2016, as we need to fill new positions created by the growing number of clients we serve and the expanding programs and services available. To learn more about volunteer opportunities at The Caring Place, please contact the Community Engagement Office at 512-943-0702.

## A Closer Look at Our Food Programs

During 2015, The Caring Place distributed **914,677 pounds (457 tons)** of food to area families through four food programs. Utilizing the conversion formula provided by the Capital Area Food Bank in Austin of 1.2 pounds of food equaling one meal, The Caring Place provided 762,231 meals to area families in 2015.

**THE FOOD PANTRY:** Qualifying individuals and families may receive a seven-day emergency food order once a month. **OUR DAILY BREAD:** Day-old bread and pastries are donated daily from H-E-B, delivered to The Caring Place by our dedicated volunteers.

**FRESH FOOD FOR FAMILIES:** Through our partnership with the Capital Area Food Bank (CAFB) in Austin, fresh fruits and vegetables are provided to The Caring Place for distribution to area families on the 1st, 3rd and 5th Mondays of the Month.

**HOPE** (*Healthy Options Program for the Elderly*): This program is available to low income individuals age 55 and over. Eligible seniors receive a supplemental food order once per month.

### **Where Our Funding Comes From**

In 2015, **\$1,508,453** of our funding came from the sale of donated, gently used and new items in our thrift store, which equals 66% of our total revenues received. The revenue generated from our thrift store, *The Shops at The Caving Place*, covers all of the operating costs associated with running the organization. This ensures

that 100% of all financial donations to The Caring Place go directly to help area families in need.

<sup>\*</sup>The total above does not include the value of food distributed through HOPE, Fresh Food For Families and Our Daily Bread as we cannot assign a value to the donated food received from the Capital Area Food Bank and H-E-B. Similarly, we cannot assign a value to the fans received from Family Eldercare.

#### 2015-2016 Board of Directors

# 2015 Advisory Council Organizations

#### Thank You!!!

#### **Officers**

Barry Haag, President
Stephen Benold, Vice President
Jim Wayland, Secretary
Todd Holubec, Treasurer
Karen Simcik, At-Large
Lenora Doerfler, Past President

#### **Directors**

Scott Alarcón
John Alemán
Larry Baird
Brian Burkhart
Gary DeRemer
Linda Gusnowski
Tim Harris
Harriett Jones
Paul Jordan
Sherri Madden
Josh Schroeder

The Caring Place was formed in 1985 because of the work of 11 local churches coming together with a common cause under the unifying umbrella of the Georgetown Ministerial Alliance. Today, 37 churches and organizations collectively comprise The Caring Place Advisory Council:

American Association of University Women **Celebration Church** Christ Lutheran Church Christ Presbyterian Church Church of the Nazarene Congregation Havurah Shalom of Sun City Crestview Baptist Church Faith Lutheran Church First Baptist Church First Presbyterian Church First Texas Bank First United Methodist Church Georgetown Evening Lions Club Georgetown Seventh Day Adventist Church Grace Episcopal Church Hill Country Bible Church **Hope United Church** Kiwanis Club of Sun City Macedonia Baptist Church

Main Street Baptist Church New Church Georgetown **Round Rock Christian Church** San Gabriel Presbyterian Church Santa Rosa de Lima Catholic Church San Gabriel Unitarian Universalist Fellowship Saving Grace Christian Bible Fellowship Sertoma Club Sts. Cyril and Methodius Catholic Church St. Helen Catholic Church St. John's United Methodist Church St. Paul United Methodist Church St. Peter Lutheran Church Terranova Unity Church of Georgetown Wellspring United Methodist Church

The Worship Place

Zion Lutheran Church

We are honored to have been voted

# Best Place to Volunteer/Give

for the
Best of Georgetown
2011, 2012, 2013, 2014
and 2015





**Holly Stevens** 













There are many ways you can help The Caring Place so we can do more great things together for our neighbors in need.

#### REFER A PERSON IN NEED

#### SHOP AT OUR STORE

#### **SHARE YOUR TIME AND TALENT**

Volunteer with The Caring Place.

#### **SHARE YOUR STUFF**

You may drop off your gently used and unwanted items Monday through Saturday, 9:00 a.m. to 4:00 p.m., or call 512-943-0711 for a pick-up of your larger items.

#### **SHARE YOUR TREASURE**

Make a financial contribution, 100% of which will be used to help our neighbors in need.

#### **SHARE IN OUR FUTURE**

Consider a gift of cash, stocks and securities, land, or other financial instruments through your will or estate. We can arrange for a certified financial planner to visit with you at no cost or obligation.

However you choose to Help....THANK YOU!!!
WE COULDN'T DO IT WITHOUT YOU.

#### **Vision Statement**

The Caring Place is a local, faith-based non-profit organization that addresses the basic human needs of people within its service area, and collaborates with community partners to improve the quality of life of every client.



Honoring its faith-based roots, The Caring Place serves the community as a welcoming and purposeful organization, responding to the basic human needs of people in Georgetown and rural Williamson County.







